Q4 AND FY 2020 RESULTS

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Operational highlights

- Automotive backlog of €1.8 billion
- A contract extension to provide maps and traffic to Precisely
- A new multi-year agreement to provide Maps APIs to Targa Telematics
- A contract extension to provide full-stack navigation to Mitsubishi in selected car models
- The launch of TomTom Hazard Warnings
- Celebrated the 10th edition of the TomTom Traffic Index which cities and governments have increasingly used to monitor traffic patterns in the wake of COVID-19



	Improve location platform	Uber and Verizon using our Maps APIs and SDKs	Target Enterprise applications, including fleet logistics and on- demand services		
Strategic	Accelerate online	2020 Closed new Automotive deals for online navigation	2021 Faster software update cycles, ease of integration, and flexibility		
priorities	Better maps, faster at lower cost	2020 Improved support for display, navigation, and search; faster update cycle time	2021 Automate, automate, automate		
3	Employer of choice	2020 Acted fast to enable remote working, prioritized health and safety of our employees while promoting employee engagement	2021 Invest in our employees and company culture, attract top talent to drive innovation		

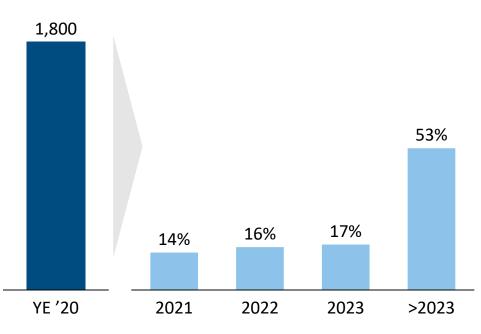
Financial highlights

- Group revenue of €125m (Q4 '19: €156m)
- Location Technology revenue of €101m (Q4 '19: €110m)
- Automotive operational revenue of €90m (Q4 '19: €116m)
- Free cash flow of €34m (Q4 '19: €48m)
- Net cash of €372m (Q4 '19: €437m)
- Resume share buyback



Automotive backlog

Estimated IFRS Automotive backlog in € million, phasing of revenues in %



- Automotive backlog is defined as the cumulative expected IFRS revenue from all awarded Automotive deals
- Automotive awards do not provide minimum volume or purchase requirements. Volumes are based on our and our clients' estimates of car sales and take rates
- Year on year change of the backlog is the result of the following:
 - Revenue recognition during the year
 - Estimate of cumulative value of all awarded contracts during the year
 - Changes in our customers' car production forecasts for previously awarded deals

Outlook 2021

in € million	Outlook 2021	Actuals 2020
Group revenue	520 - 570	528
Location Technology revenue	420 - 450	392
FCF as % of Group revenue	Around 6%	-5%

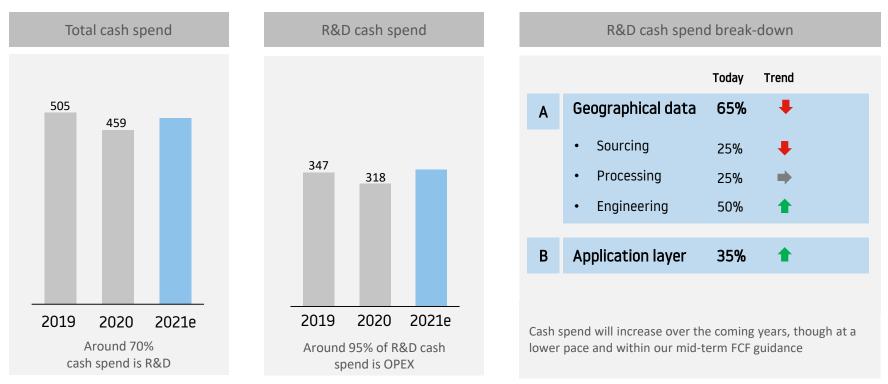
2021 outlook based on:

- Expectation that car production volumes in 2021 will not reach 2019 levels
- USD FX rate of 1.20



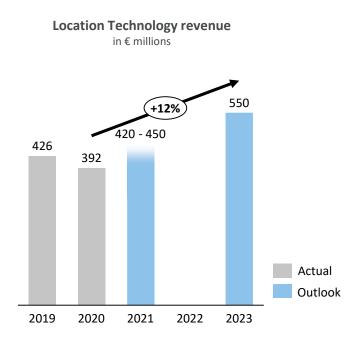
R&D cash spend

Continued investment in our mapping and application platforms



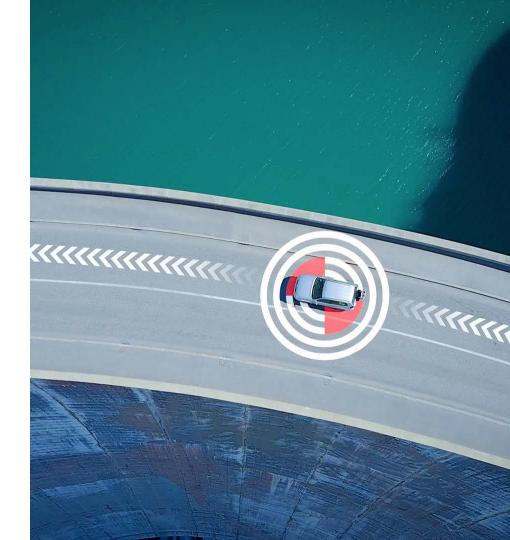
7 Values € in millions, unless stated otherwise. Cash spend excludes Cost of Sales. Discretionary cost control measures in response to COVID-19 have resulted in lower cash spend in 2020.

Mid-term outlook

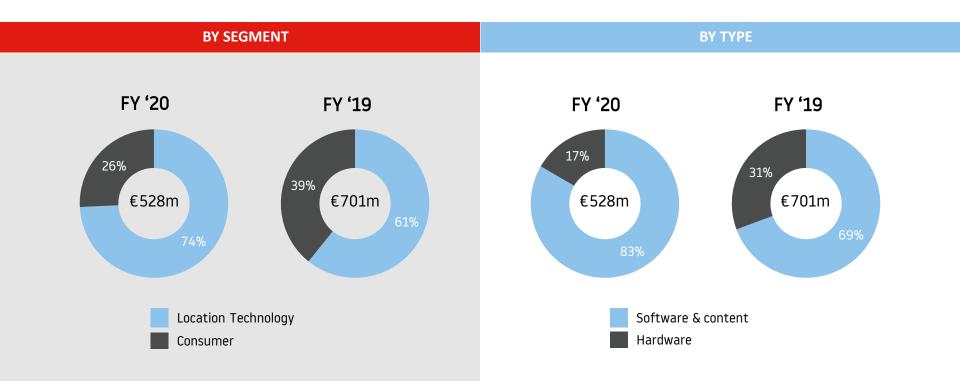


- Our mid-term outlook for Location Technology revenue is to grow to €550 million in 2023. Growth expected from new Enterprise opportunities, and increased take-rates in Automotive
- Our mid-term outlook for TomTom's total free cash flow is a yield of around 10% of Group revenue
- Given the current uncertainty resulting from cyclical and structural market developments, we are not providing a longer-term view at this time

Thank you – Any questions?



Revenue breakdown



P&L

(€ in thousands)	Q3 '19	Q4 '19	Q1 '20	Q2 '20	Q3 '20	Q4 '20	FY '20	FY '19
REVENUE	164,206	156,223	131,197	123,703	147,851	125,434	528,185	700,759
Automotive	55,404	69, 190	49,788	51,588	65,945	59,843	227, 164	265,665
Enterprise	41, 141	41,187	41,481	42,211	39,654	41,651	164,997	160,317
Consumer	67,661	45,846	39,928	29,904	42,252	23,940	136,024	274,777
Cost of sales	36,277	32,249	28,631	17,921	35,861	22,381	104,794	185,557
GROSS RESULT	127,929	123,974	102,566	105,782	111,990	103,053	423,391	515,202
Gross margin	78 %	79 %	78 %	86 %	76 %	82 %	80 %	74 %
Research and development expenses	80,272	91,175	76,195	75,055	80,155	79,473	310,878	322,785
Amortization of technology and databases	65,038	65,120	64,740	64,314	64,293	63,165	256,512	261,194
Marketing expenses	7,057	9,002	6,854	4,946	5,825	6,018	23,643	29,436
Selling, general and administrative expenses	32,647	36,398	32,524	25,665	29,327	32,552	120,068	132,744
TOTAL OPERATING EXPENSES	185,014	201,695	180,313	169,980	179,600	181,208	711,101	746,159
OPERATING RESULT (EBIT)	-57,085	-77,721	-77,747	-64,198	-67,610	-78,155	-287,710	-230,957
EBIT margin	-35%	-50%	-59%	-52%	-46%	-62%	-54%	-33%
EBITDA	15,854	-4,588	-5,442	7,313	3,856	-7,828	-2,101	61,028
EBITDA margin	10%	-3%	-4%	6%	3%	-6%	-0%	9%
Net result from continuing operations	-43,429	-68,958	-62,753	-62,015	-66,968	-65,903	-257,639	-192,965
Net result tax profit from discontinued operations								825,852
NET RESULT	-43,429	-68,958	-62,753	-62,015	-66,968	-65,903	-257,639	632,887

Balance Sheet

(€ in thousands)	30-Sep-19	31-Dec-19	31-Mar-20	30-Jun-20	30-Sep-20	31-Dec-20
ASSETS						
Goodwill	192,294	192,294	192,294	192,294	192,294	192,294
Intangible assets	444,646	380,160	312,168	247,122	181,458	117,475
Other contract related assets	23,679	23,923	26,519	29,885	25,864	26,080
Other non-current assets	72,125	71,454	78,481	79,026	74,443	78,835
Inventories	27,483	25,315	23,971	31,902	27,611	26,146
Trade receivables	136,755	99,776	66,507	52,751	110,105	79,661
Unbilled receivables	33,359	34,374	42,393	52,688	56,400	58,313
Other receivables and prepayments	59,435	45,351	44,539	38,996	35,016	26,765
Cash and cash equivalents and fixed term deposits	392,865	436,520	431,563	373,369	346,463	372,450
TOTAL ASSETS	1,382,641	1,309,167	1,218,435	1,098,033	1,049,654	978,019
TOTAL EQUITY	735,016	665,932	574,294	516,281	450,503	387,616
Deferred tax liability	42,764	27,283	20,570	14,216	7,527	1,344
Lease liability	34,672	34,268	42,924	43,926	40,143	43,673
Provisions	56,809	55,020	53,555	49,482	54,706	48,932
Trade payables	46,651	47,085	32,266	25,144	22,169	21,998
Deferred revenue	348,230	369,317	395,411	371,950	396,954	403,706
Other contract related liabilities	37,692	26,745	21,031	18,150	19,274	19,084
Accruals and other liabilities	80,807	83,517	78,384	58,884	58,378	51,666
TOTAL LIABILITIES	647,625	643,235	644,141	581,752	599,151	590,403
TOTAL EQUITY AND LIABILITIES	1 202 644	1 200 167	1 210 425	1 000 022	1 040 654	070 040
	1,382,641	1,309,167	1,218,435	1,098,033	1,049,654	978,019

Cash flow

(€ in thousands)	Q3 '19	Q4 '19	Q1 '20	Q2 '20	Q3 '20	Q4 '20	FY '20	FY '19
Operating result	-57,085	-77,721	-77,747	-64,198	-67,610	-78,155	-287,710	-211,941
Financial gains/(losses)	1,424	-1,098	145	-1,059	-2,249	-1,724	-4,887	-319
Depreciation and amortisation	72,939	73,133	72,305	71,511	71,465	70,328	285,609	291,985
Other	-12,608	-9,031	800	-1,151	78	2,374	2,101	-23,599
Changes in working capital ¹	23,431	68,062	22,596	-53,089	-19,185	43,272	-6,406	50,477
CASH GENERATED FROM OPERATIONS	28,101	53,345	18,099	-47,986	-17,501	36,095	-11,293	106,603
Interest (paid)/received	77	-52	-291	-213	-87	-283	-874	-1,125
Corporate income taxes (paid)/received	-1,062	-2,034	-2,004	-3,932	-1,399	-678	-8,013	-11,799
CASH FLOWS FROM OPERATING ACTIVITIES	27,116	51,259	15,804	-52,131	-18,987	35,134	-20,180	93,679
CASH FLOWS FROM INVESTING ACTIVITIES	-4,445	-226,046	-1,949	32,216	36,340	6,907	73,514	627,087
CASH FLOWS FROM FINANCING ACTIVITIES	-2,231	-3,762	-18,633	-2,971	-3,996	-4,080	-29,680	-759,116
NET INCREASE/(DECREASE) IN CASH AND CASH EQUIVALENTS	20,440	-178,549	-4,778	-22,886	13,357	37,961	23,654	-38,350
Free cash flow								
Cash flow from operating activties	27,116	51,259	15,804	-52,131	-18,987	35,134	-20,180	93,679
Investments in intangible assets	-1,573	-1,462						-11,416
Investment in tangible assets	-2,872	-2,118	-2,111	-1,849	-1,027	-1,311	-6,298	-12,644
Free cash flow from total operations	22,671	47,679	13,693	-53,980	-20,014	33,823	-26,478	69,619
Free cash flow from discontinued operations								-3,866
Free cash flow from continuing operations	22,671	47,679	13,693	-53,980	-20,014	33,823	-26,478	65,753
FCF from continuing operations as a % revenue	14%	31%	10%	-44%	-14%	27%	-5%	9%

¹ Includes the movement of non-current deferred revenue.

Outstanding shares

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	Q4 '20	YTD '20	
Common shares outstanding at the end of the period	132,366,672	132,366,672	
Shares in issue at the beginning of the period	130,223,136	131,541,998	
Shares in issue at the end of the period	130,262,819	130,262,819	
Average shares in issue during the period ¹	130,236,659	130,561,603	[A]
In the money share options at the beginning of the period	928,280	2,709,084	
In the money share options at the end of the period	892,280	1,352,404	
Average potential dilutive share options outstanding during the period ²	904,338	1,502,562	
Average non-dilutive share options during the period	650,125	1,051,315	_
Average shares outstanding from dilution of options ³	254,213	451,247	[B]
Average shares outstanding from dilution of restricted stock units	670,886	693,482	[C]
Average fully diluted shares outstanding during Q4 '20 and YTD '20 4	131,161,758	131,706,332	[A+B

¹ Shares held in treasury of 2,103,853 are taken into account when calculating the weighted average shares outstanding.

² In the money options based on average share price for the period.

³ Weighted average diluted options based on the period outstanding.

⁴ The average share price for the quarter was €6.91 and the average share price for the year was €7.58

Important Notice

DISCLAIMER

This document contains certain forward-looking statements with respect to the financial position and results of TomTom's activities. We have based these forward-looking statements on our current expectations and projections about future events, including numerous assumptions regarding our present and future business strategies, operations and the environment in which we will operate in the future. These forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from those expressed in the forward-looking statements, and you should not place undue reliance on them. Many of these risks and uncertainties relate to factors that are beyond TomTom's ability to control or estimate precisely, such as levels of customer spending in major economies, changes in consumer preferences, the performance of the financial markets, the levels of marketing and promotional expenditures by TomTom and its competitors, costs of raw materials, employee costs, exchange-rate and interest-rate fluctuations, changes in tax rates, changes in law, acquisitions or disposals, the rate of technological changes, political developments in countries where TomTom operates and the risk of a downturn in the market. Statements regarding market share, including TomTom's competitive position, contained in this document are based on outside sources such as specialized research institutes, industry and dealer panels in combination with management estimates.

The forward-looking statements contained herein speak only as of the date they are made. We do not assume any obligation to update any public information or forward-looking statement in this document to reflect events or circumstances after the date of this document, except as may be required by applicable laws.

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NON-GAAP MEASURES

The financial information in this report includes measures, which are not defined by generally accepted accounting principles (GAAP) such as IFRS. We believe this information, along with comparable GAAP measurements, gives insight to investors because it provides a basis for evaluating our operational performance. Non-GAAP financial measures should not be considered in isolation from, or as a substitute for, financial information presented in compliance with GAAP. Wherever appropriate and practical, we provide reconciliations to relevant GAAP measures.

Operational revenue is IFRS revenue adjusted for the movement of deferred and unbilled revenue

Gross margin is calculated as gross profit divided by IFRS revenue

EBIT is equal to the operating result

EBIT margin is calculated as operating result divided by IFRS revenue

EBITDA is equal to operating result plus depreciation and amortization charges

EBITDA margin is calculated as operating result plus depreciation and amortization charges divided by IFRS revenue

Net cash is defined as our cash and cash equivalents minus the nominal value of our outstanding bank borrowings

Free cash flow is cash from operating activities from continuing operations minus capital expenditure (investments in intangible assets and property, plant and equipment) of continuing operations

Automotive backlog is the cumulative IFRS revenue from all awarded Automotive deals

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